

# *Orland Area Water Supply Project*

## Frequently Asked Questions

### **What is the Project purpose?**

The purpose of Orland Area Water Supply Project is to provide a permanent, safe, and reliable household water supply to the area surrounding City of Orland. As part of this project, City of Orland's water supply system will be expanded and extended to areas that are impacted by drought. Property owners surrounding City of Orland will have the choice to connect to the City of Orland Water System. This project will be constructed in partnership with Department of Water Resources (DWR), Glenn County and City of Orland.

### **What is the Project Area?**

The Project Team is currently working on defining the project area which is dependent on where the areas impacted by drought are located. If you have a well and are experiencing water supply issues, please report it at <https://tinyurl.com/GlennDryWell>

### **Who can connect as part of this Project?**

Any residential property with a house that is within the Project area will be eligible to connect.

### **Can I connect if I have an empty lot in the Project Area?**

No. Only properties with existing residences can be connected as part of this Project.

### **What is included as part of the connection?**

Orland Area Water Supply Project includes installation of water mains in the county roads, installation of service laterals connecting water mains to residential properties, installation of water meters, backflow preventers, and payment of fees.

### **What is the cost of connection?**

Normally, there would be costs associated with connection. However, DWR will be paying all costs and fees associated with the connection on behalf of property owners. So, there is **no cost** to connect as part of this Project.

### **If I connect, do I have to pay a water bill? If so, how much?**

Yes, you will be required to pay \$126.62 every two months. This includes 15,000 gallons of water and additional water will be charged at \$1.70 per 1,000 gallons.

How, When and Where can I apply to connect?



**What is the last date to submit Expression of Interest?**

December 31, 2021

**What is the last date to sign Extraterritorial Service Agreement?**

January 31, 2022

**What is the timeline for the Project?**

Timeline for the project will be determined once the areas impacted by drought are identified along with expression of interest received at <https://tinyurl.com/OrlandWaterProject>

**If I connect, will that impact my property tax bill?**

No, there will not be an increase in the assessed value of the property and as a result will not increase the property tax.

**Can I connect to the City of Orland sewer system?**

No. The City of Orland sewer system is not a part of this Project.

### **If I connect, will I be annexed by the City now?**

The City currently has no intention or plan to annex unincorporated residential properties associated with **this Project** at this time nor in the foreseeable future.

### **There is no plan for annexation now, but do I give up my right to protest annexation if I sign up?**

Yes, this is a common and longstanding standard agreement when municipal services are extended into unincorporated areas.

### **If I connect, do I need to destroy or abandon my current well?**

If you decide to connect as part of this Project, the City **does not require** you to destroy or abandon your current well. However, a backflow preventer will be installed free of cost with an annual inspection expense of approximately \$48 per year. If at any point you choose to destroy or abandon the well, the City will remove the backflow preventer and no further charges will be applied.

### **Will the Project cover expenses for abandonment of the well?**

Yes. If you chose to abandon your well, this Project will cover the expenses.

### **If I connect, will that impact my property tax bill?**

No, there would be no increase in assessed value of the property and as a result will not increase the property tax.

### **Who can I contact to get more information about this project?**

- Jen Schmitke, City of Orland, at (530) 865-1610